

AURRUM

AGED CARE

1800 287 786

WELCOME TO A NEW STANDARD OF AGED CARE IN AUSTRALIA

Aurrum is one of Australia's leading residential aged care providers, with care homes in Victoria and New South Wales.

Aurrum's operating care model is built on a philosophy of delivering clinical care excellence with high quality accommodation, lifestyle and dining experience.

Aurrum developed its own unique care model called Living Life which at its core is all about person centred care.

Our care homes are designed and maintained to the highest standards, to create a welcoming and

nourishing environment for the care, comfort and privacy of our residents and their families.

We are extremely proud of the care we provide and welcome you to visit any of our care homes to see for yourself.

We understand the selection of an aged care home can be difficult. Aurrum aims to make this process as easy as possible for residents and families. Our Client Services team are here to assist you.

AURRUM
AGED CARE

AURRUM

AURRUM PTY LTD

(ACN 168 114 038)

PO BOX 19, DOUBLE BAY NSW 2028

E: INFO@AURRUM.COM.AU

1800 287 786

WWW.AURRUM.COM.AU

COMPANY OVERVIEW

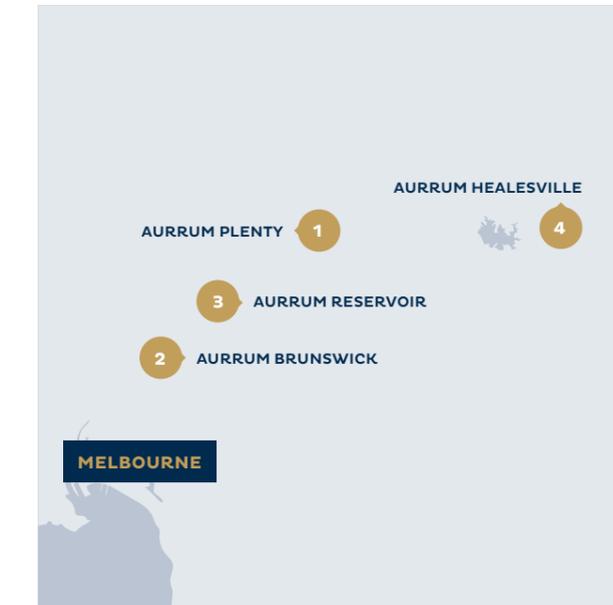
VICTORIA

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VICTORIA



NEW SOUTH WALES



LIVING LIFE



WHAT IS LIVING LIFE?

Living Life is what we call our person-centred care philosophy at Aurrum Aged Care.

Living Life underpins and guides the way in which we partner and consult with our residents encompassing a range of human needs including respect, physical comfort, information, stability, and respect for a person's preferences and values. We begin our holistic approach to aged care with care planning, where we take into account a new resident's lifestyle and support needs by speaking with that person and their loved ones. This enables us to tailor a personalised care plan that meets the requirements and wishes of that individual person.

Living Life brings together the various aspects of our holistic approach to care, including:

- The way in which we approach and deliver care in partnership with our residents. We seek always to understand a resident and their unique needs.

- Ensuring that our lifestyle and daily activities are relevant to residents' choices. We appreciate who our residents are, their interests and what their lives involved before they came into our care.
- That high-quality catering options are always suited to residents' choices.
- That the physical environment is designed to provide the greatest opportunity for residents to retain as much independence as possible, for as long as possible.
- That the language we use is about the person, including our residents and team members. For example we have Care Homes with Team Members, rather than facilities with staff.
- That we respect and meet the spiritual and / or religious choices of our residents.

And many more.

Living Life is based upon the **Planetree** principles, which provide the foundation for our approach and how we strive to deliver care in a person-centred way. **Planetree** is an international affiliation of care and health organisations seeking to provide exceptional care in a way that significantly improves outcomes for residents. The tools provided by Planetree continually evolve, informed by many decades of research and practice.

Through **Living Life**, let us assist you to live life to its fullest.



"I am so very grateful for the incredible staff at Aurrum Aged Care. Nothing was too much trouble. All the staff were very warm, friendly and caring. I truly believe I found the best home possible for my parents. I will be forever grateful to Aurrum staff for making a very difficult time be the best experience it could have been."

- Daniel

AURRUM'S DELIVERY MODEL FOR PERSON CENTRED CARE

HEALTH CARE EXCELLENCE

- Cutting-edge clinical care system (eCase) and medication management best practice.
- Experienced Board of Directors protecting the interests of residents and employees.
- PLANETREE's exclusive partner in Australia; personalised care plans aligned with Planetree person-centred care model.

ENRICHING ENVIRONMENT THROUGH ARCHITECTURE & DESIGN

- Quality building and design standards creating a stylish, modern and welcoming environment for care, comfort & privacy.
- Memory Support Program specific design features.
 - Superior amenities.

WELLNESS & LIFESTYLE

- Food culture – flavoursome and nutritious seasonal menus designed by in-house dietitian and prepared by in-house catering.
 - Stimulating and varied lifestyle programs.
- Comprehensive suite of additional care services through allied health providers.
- Aurrum's own leading Memory Support Program.

EMPLOYER OF CHOICE

- Dedicated employees with a passion for aged care.
- Training and personal development opportunities and continuous investment in staff career progression.
 - Ongoing performance assessment and feedback.
- Effective HR policies to ensure quality resident care.



WELLNESS & LIFESTYLE AT AURRUM

AURRUM'S WELLNESS & LIFESTYLE PROGRAMS SUPPORT RESIDENTS' INDEPENDENCE AND WELL-BEING THROUGH A WIDE RANGE OF SENSORY, SOCIAL AND COGNITIVE ACTIVITIES.

Whilst each Aurrum home has a specific Lifestyle Program uniquely designed for its residents, all Aurrum residences offer the following activities and therapies:

Craft and art therapy to reduce tension, enhance social interaction and nurture creativity

Music therapy and choir to invoke positive memories, promote calmness and encourage social interaction

Pet therapy with trained pets and advanced therapeutic robots to promote relaxation and improve motor skills

Enriching exercises such as yoga and light strength training to increase mobility

Massage to promote relaxation and calmness

Diverse resident outings to art galleries, museums, shopping centres, zoos and parks

Organised community activities such as visiting guests and entertainers, and visits from community groups

Access to a wide variety of allied health professionals including accredited physiotherapists, dietitians, podiatrists and speech therapists

FOOD CULTURE AT AURRUM

FOOD IS FUNDAMENTAL TO THE CARE MODEL AT AURRUM. NUTRITIOUS SEASONAL MENUS AND HOME-COOKED MEALS ARE ENJOYED IN A COMFORTABLE DINING ENVIRONMENT.

Aurrum's nutritionally – balanced menus are created in consultation with our in-house Dietician and are changed seasonally.

Personalised dietary plans are designed to address the individual nutritional requirements and preferences of each resident.

“

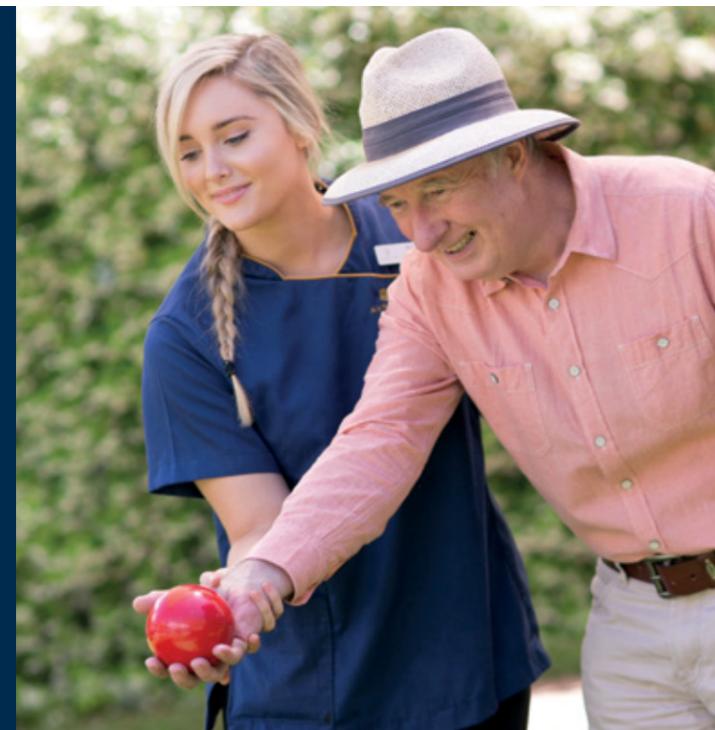
“It has given me peace of mind that my mother is at Aurrum. The staff are very well chosen, very patient, respectful and polite. The accommodation is luxurious and the meals are well balanced”

- Stella

“

“I am very pleased at both the level of professionalism, the hospitality and the level of support provided. All the staff at Aurrum are so welcoming and helpful which definitely helped my Aunt settle in enormously. We were invited to participate in Aurrum's Lifestyle program and enjoyed a wonderful 'Valentine's Day Afternoon Tea' which was so much fun and a wonderful way to meet the other residents. Since then, my Aunt continues to enjoy many of the activities and excursions Aurrum offers. Everyone at Aurrum has been patient, professional, helpful and supportive. Thank you.”

- Kath



AURRUM RESIDENCES

VICTORIA

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NEW SOUTH WALES

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AURRUM PLENTY

321 DIAMOND CREEK ROAD, PLENTY, VIC 3090
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

PREMIUM AGED CARE LIVING

Set over three levels, in a peaceful location in the northern suburbs of Melbourne, this stunning purpose-built residence provides the highest standards of clinical care in the finest modern surroundings.

“

“My mother moved to Aurrum Aged Care after being very ill, it's the best decision we could have made for her. She is so happy there and gets well looked after”

- Avril



AURRUM PLENTY OFFERS A WIDE VARIETY OF FEATURES AND AMENITIES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Premium appointed single suites with private en-suite bathroom
- Flatscreen TV in each suite
- High quality fixtures and fittings
- On-site café & entertainment room
- Comfortable lounge areas
- Gardens & alfresco dining areas
- Fine dining experience and private family dining room
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM BRUNSWICK

17 EGGINTON STREET, BRUNSWICK WEST VIC 3055
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

EXCEPTIONAL CARE, LIFESTYLE & SURROUNDINGS

Aurrum Brunswick is a premium boutique residence, located a short distance from local parks and approximately 8km from the Melbourne CBD.

This stylish home offers spacious, light-filled living spaces and beautifully landscaped courtyard areas and gardens.

“

“Thanks for the wonderful care that was provided by the staff at Aurrum Aged Care for my parents”

- Frederick & Heather



AURRUM BRUNSWICK OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites with en-suite bathroom
- Sunny courtyards and comfortable lounges
- Elegant dining area
- Pleasant outdoor courtyard gardens
- On-site cafe
- On-site hairdressing salon
- Private dining room for family functions
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

CLINICAL CARE EXCELLENCE IN A COUNTRY SETTING

In an idyllic country setting, Aurrum Healesville provides a peaceful and welcoming environment. The care home offers comfortable bedroom suites, elegant communal areas and tranquil landscaped gardens with paved walkways.

“

“I’m so proud of how wonderful Aurrum keeps their residents engaged”

- Cathy



AURRUM HEALESVILLE OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites with en-suite bathroom
- Comfortable lounge areas
- Elegant dining areas
- Picturesque relaxing gardens with paved walkways
- On-site cafe
- On-site hairdressing salon
- Private dining room for family functions
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM RESERVOIR

1 ABERDEEN ST, RESERVOIR, VIC 3073
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

QUALITY CARE AND WARM HOSPITALITY

In a peaceful residential location, Aurrum Reservoir is a beautiful purpose-built residence with modern facilities, offering quality care with warm hospitality.



"Thank you to all the Aurrum Aged Care staff, they all do a wonderful job. Mum loves all the activities held by the Lifestyle team"

- Robyn



AURRUM RESERVOIR OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites with en-suite bathroom
- Comfortable lounge areas
- Elegant dining areas
- Attractive gardens and outdoor areas for relaxation
- On-site cafe
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM TERRIGAL DRIVE

351 TERRIGAL DRIVE, ERINA NSW 2250
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

PREMIUM AGED CARE ACCOMODATION

In a peaceful garden setting, this stunning home provides person centred care in the finest modern surroundings, with stylish interiors, light-filled living spaces and beautifully landscaped outdoor areas.



"Having worked in Nursing for 15 years, I can honestly say that all the Aurrum staff are exceptional - 100/100. They have looked after both my parents as if they are their own"

- Lauren



AURRUM TERRIGAL DRIVE OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Luxuriously appointed with High quality single suites
- Flatscreen TV in each suite
- On-site café, cinema & entertainment room
- Comfortable lounge areas
- Fine dining experience and private family dining room
- Landscaped gardens
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM ERINA

351 TERRIGAL DRIVE, ERINA, NSW 2250
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

QUALITY CARE AND ACCOMMODATION IN BEAUTIFUL SURROUNDS

Conveniently located between the city of Gosford and the Pacific Ocean at Terrigal, Aurrum Erina provides premium accommodation in scenic surrounds.

The welcoming residence is elegantly furnished with contemporary interiors, large bedroom suites, comfortable communal areas and attractive gardens.



"My dad is very happy that Aurrum is his home"

- Janice



AURRUM ERINA OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites with en-suite bathroom
- Comfortable lounge areas
- Elegant dining areas
- Sunny outdoor courtyard gardens and walkways
- On-site cafe
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM KINCUMBER

1A SCAYSBROOK DRIVE, KINCUMBER NSW 2251
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

RELAXED AND COMFORTABLE LIVING IN A SETTING THAT INSPIRES

Aurrum Kincumber is a modern and elegant residence with well-appointed suites, stylish interiors and sunny courtyard garden areas.

“

“The staff at Aurrum are absolutely fantastic and so is the Chef & his team”

- Renate



AURRUM KINCUMBER OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites with en-suite bathroom
- Numerous sunrooms and comfortable lounge areas
- Elegant dining areas
- Large outdoor courtyard garden areas for alfresco dining
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM NORAH HEAD

60 SOLDIERS POINT DR, NORAH HEAD, NSW 2263
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

THE IDEAL CHOICE FOR COMFORT, CARE AND ELEGANCE

With beautiful outdoor areas Aurrum Norah Head offers elegant surroundings with well appointed private suites and light-filled living areas.

“

It's great to see the residents get out and enjoy experiences in the local community”

- Sharon



AURRUM NORAH HEAD OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious comfortable suites
- Relaxing lounge areas
- Elegant dining areas
- Sunny outdoor courtyard gardens and walkways
- On-site cafe
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

AURRUM WYOMING

80 CHAMBERLAIN RD, WYOMING, NSW 2250
EMAIL: INFO@AURRUM.COM.AU TELEPHONE: 1800 287 786

CHARMING AND COMFORTABLE FAMILY-STYLE RESIDENCE

Set within tranquil surrounds, Aurrum Wyoming is a homely residence with well-equipped suites, quiet living spaces and peaceful manicured gardens.

“

“Well Done to Aurrum Aged Care, they're always ready to create lots of fun projects for the residents”

- Sharon



AURRUM WYOMING OFFERS A WIDE VARIETY OF FEATURES AND SERVICES INCLUDING:

- 24-hour, seven days a week on-site registered nursing care
- Spacious modern suites
- Numerous sunrooms and comfortable lounge areas
- Elegant dining areas
- Pleasant outdoor courtyard gardens and walkways
- On-site cafe
- On-site hairdressing salon
- Dietitian-approved seasonal menus
- Extensive lifestyle and activities programs
- Comprehensive suite of allied health services

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